# Gaining Visibility Beyond What You Already Know

# Insights

Navigating the complexities of your Atlassian suite can be challenging, especially if you're uncertain about where to begin. The path to effectively leverage these tools is rarely linear. That's where our Insights engagement steps in—to shed light on the road ahead. We aim to do more than just scratch the surface of known issues; we delve deeper to identify underlying challenges, crafting strategies that propel you forward.

From migrations and implementations to consolidations, the challenges we face are often visible. But it's the hidden, more complex issues that our teams of experts will uncover. Whether you've inherited a mess or are seeking to enhance your current configuration, our customized guidance is designed to navigate through both the apparent and the obscure. Our goal is to help you leverage the full power of your Atlassian tools, ensuring you're equipped to meet and exceed your objectives.

#### About E7

E7 Solutions is an award-winning Atlassian Platinum Solution Partner specializing in Cloud Migrations, ITSM, and digital workflows. Engagements offer guidance, strategic planning, consulting, i mplementation, and training to help ensure success.

#### Quote

"E7 found the right solutions and made it happen."

- Sr Manager, Stellantis

# **Topics for Insights:**

Our Insight Packages are designed to address a comprehensive range of needs, ensuring your organization achieves optimal efficiency and effectiveness with Atlassian tools. Each item listed below represents the various Insight engagements:

- Cloud Migration
- Platform Migration
- Confluence Optimization
- ITSM Maturity
- Request Management
- Incident Management
- Asset Management
- Knowledge Management
- Change Management
- Problem Management
- User Management and Permissions

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# Insights

# **Benefits Include**

- **Clarity and Direction:** Provides a clear direction to navigate the complexities of your Atlassian suite, starting from where you are now.
- **Deep-Dive Insights:** Goes beyond surface-level problems to uncover and address deep-rooted challenges with strategic solutions.
- **Expert Guidance:** Offers expert advice for all scenarios, from migrations to implementations to consolidations.
- Maximized Tool Utilization: Ensures you fully leverage your Atlassian tools to meet and surpass your business objectives.

## **How it Works**

Our experts will work with your team to ensure alignment so you can focus on delivering your best and most meaningful work. The process typically looks like this:

#### **Preliminary Assessment**

Our initial step involves collecting some information upfront about your Atlassian suite. This helps our team come prepared with a better understanding of what products are being used and a general understanding of current setup.

## Workshop

In these collaborative workshops, our teams work together to begin the process of uncovering the details. Through a series of collaborative sessions led by our Atlassian experts, we work to uncover specifics as they relate to the Insight topic, scorecard ratings, a clear picture of current state, and opportunities that are not being fully realized.

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#### Presentation

The culmination of our process is the presentation of our findings and recommendations to your organization. This critical step not only aims to paint the picture of where you are today, but also set the vision for ongoing improvement and optimization. Together, we establish a clear and actionable roadmap.

## **Evaluation**

This step is about turning what we've learned into practical, easy-to-understand reports. These reports aim to present a clear view of your current situation and outline the next steps, offering recommendations specifically tailored to meet your needs and objectives as they relate to the Insight Topic. Our focus is on providing straightforward clarity and guidance.

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