Streamline Your Operations and Achieve Peak Performance

Managed Services for Atlassian

Maximizing the value of Atlassian tools requires more than just initial setup – it demands ongoing management, optimization, guidance. This is where E7's Managed Services for Atlassian plays a pivotal role. By partnering with our experienced professionals who specialize in Atlassian environments, together we can unlock the full potential of your investment, streamline operations, and achieve unparalleled success.

From tailored solutions to expert support and proactive maintenance, our Managed Services for Atlassian ensures that your Atlassian ecosystem remains robust, efficient, and aligned with your business objectives. Let us empower your organization to navigate the complexities of Atlassian products with confidence, so you can focus on what matters most – driving innovation, delivering value to your customers, and propelling your business forward.

About E7 Solutions

As an Atlassian Platinum Solution Partner, E7 Solutions specializes in cloud migrations, ITSM, work management, and enhancing digital workflows. Through strategic consulting, implementation, training, and managed services, E7 empowers organizations to leverage Atlassian tools for operational excellence. Dedicated to client success, E7 Solutions simplifies complex digital transformations, enabling businesses to innovate and grow."

Client Testimonial

"I can't begin to thank E7 enough for all the amazing support, as well as the many opportunities that I have had to learn. The team lead has been engaging and very knowledgeable. plus they are great people with whom to discuss problems, brainstorm ideas, consider solutions and just talk in general."

- Brian Jennings, IT Specialist, P1FCU

What's Included:

Our Managed Services for Atlassian will ensure continuity and peak performance through hands-on keyboard assistance.

- Administration
- Optimization
- Support
- Client Success Manager
- License Management



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Managed Services for Atlassian

Benefits Include

- Continuity and Peak Performance: Hands-on keyboard assistance ensures continuous operation and optimal functioning of Atlassian tools.
- Customized Administration: Tailored user management, project configuration, workflow customization, and app management keep operations running smoothly.
- Optimization and Support: Performance optimization alongside comprehensive support including incident resolution, demonstrations, and knowledge sharing enables adaptability and growth.
- Strategic Growth and Efficiency: Regular reviews for alignment, license management, and a focus on maximizing the value and impact of Atlassian tools within your organization takes us beyond "maintenance."

How it Works

Our experts will work with your team to ensure alignment so you can focus on delivering your best and most meaningful work. The process typically looks like this:

Managed Services Workshop

Our hands-on workshop is where our teams collaborate directly with your company to pinpoint critical priorities and assess your Atlassian tools. This interactive session involves identifying necessary resources, constructing a backlog, and demonstrate E7's Client Service Desk.

Project Initiation

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Armed with a clear understanding, we're ready to take the next step: onboarding and educating your teams to efficiently use the Client Service Desk. This phase includes making essential announcements and smoothly transitioning roles and responsibilities. It's about turning plans into action and ensuring your teams are fully prepared to leverage our Managed Services for Atlassian.

Maintain Alignment

We'll continue to ensure we are on the same page with our quarterly business reviews that are designed to ensure your goals and our services are in sync. During these sessions, we'll assess our collective performance and compare outcomes directly against the benchmarks we've established. We'll set a clear roadmap for the upcoming quarter and recalibrate resources and approach as needed. It's more than just about maintaining alignment; it's about continuously improving what we can achieve together.

ITSM

Platinum Solution Partner

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