## Learn, Grow, and Enable Teams to Leverage Atlassian Tools

## **Atlassian Training**

A strong working knowledge of Atlassian tools like Jira, Confluence, Jira Service Management (JSM), and Jira Work Management (JWM) is crucial for teams to manage projects efficiently, collaborate effectively, and deliver outstanding results. Whether you're new to Atlassian products or looking to deepen your expertise, our training programs are designed to equip you and your team with the knowledge and skills needed to leverage these powerful tools to their fullest potential.

From Standard Users to Admins and Agents, our instructor-led courses cover all you need to know to take full advantage of your Atlassian investment and drive project success.

#### Quote

"The only thing worse than training your employees and having them leave is not training them and having them stay." -Henry Ford

#### **About E7 Solutions**

E7 Solutions is an award-winning Atlassian Platinum Solution Partner specializing in Cloud Migrations, ITSM, and digital workflows. Engagements offer guidance, strategic planning, consulting, implementation, and training to help ensure success.

## **Available Courses**

- Jira Basics
- **Confluence Basics**
- Jira Admin Basics
- Confluence Admin Basics
- JSM Basics
- JSM Agent Basics
- JWM for Teams
- Custom Tune-Ups



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# Atlassian Training

## **Benefits Include**

- Better Tool Retention and Adoption: Drive higher tool retention and adoption across your organization, ensuring team members feel confident and proficient in their use, leading to sustained engagement and utilization.
- Enhanced Productivity: Empower your team with the knowledge to use Atlassian tools effectively, streamlining workflows and boosting productivity.
- Improved Collaboration: Foster better teamwork and communication by utilizing Confluence and Jira to their full collaborative potential.
- Customized Skill Development: Address your team's specific needs with customized training, ensuring they gain relevant skills that directly impact your projects.

## What's Included

Training will help with better tool adoption and employee skill development. Our instructor-led engagements include:

#### **Comprehensive Course Materials**

Each participant receives course materials, including user guides and step-by-step instructions tailored for each class. These resources are designed to not only support the learning experience during the course but also serve as a valuable reference tool for applying new skills in day-to-day operations.

### **Certification of Completion**

Armed with a clear understanding, we're ready to take the next step: onboarding and educating your teams to efficiently use the Client Service Desk. This phase includes making essential announcements and smoothly transitioning roles and responsibilities. It's about turning plans into action and ensuring your teams are fully prepared to leverage our Managed Services for Atlassian.

#### **Hands-On Exercises**

To reinforce learning and ensure practical application, our courses include a variety of hands-on exercises. These activities simulate real-world scenarios, allowing participants to apply what they've learned in a controlled environment. This approach helps solidify understanding and boosts confidence in using Atlassian tools effectively within their workflows.

### **Ongoing Support**

Recognizing that learning is an ongoing journey, we provide participants with post-training support for 60 days. This includes access to our trainers for follow-up questions. Our goal is to ensure participants have the support they need to continue growing their skills and maximizing the value of their Atlassian tools long after the training ends.

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